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USAA Joins U.S. Chamber Hiring Our Heroes

America's No.1 military-friendly employer increases veteran and military spouse hiring goals

PHOENIX – USAA president and CEO Joe Robles announced the association is joining the U.S. Chamber of Commerce Hiring Our Heroes initiative to help veterans find meaningful employment. Robles made the announcement at the Economic Club of Phoenix during his acceptance speech for the “Executive of the Year” award presented by Arizona State University’s School of Business.

USAA is teaming with the U.S. Chamber to help educate others about the exceptional skills veterans can bring to employers. Initially, USAA will serve on two Hiring Our Heroes advisory councils, including:

- **Veteran Employment Advisory Council.** USAA will share experiences, help establish veteran hiring best practices and strengthen mentorship programs for transitioning service members.
- **Military Spouse Employment Advisory Council.** A founding member of this new advisory council, USAA will help connect military spouses with employment resources and local businesses.

“We are thrilled to have USAA’s commitment to support Hiring Our Heroes,” said retired Marine Lt. Col. Kevin Schmiegel, executive director of the U.S. Chamber’s program. “We strive every day to help our nation’s veterans and military spouses find meaningful employment and with the help of great companies like USAA, it allows us to turn our vision into reality. For us to achieve success, it requires the public, private and nonprofit sectors to come together. USAA is leading the way in improving the lives of the men and women who have served our country.”

USAA is the only organization to earn the top military-friendly employer titles from [G.I. Jobs](#), [Military Spouse](#) and [Military Times EDGE](#), all awarded in 2013. Since 2005, USAA has hired more than 6,000 military veterans and spouses. Today, one out of every four new hires at USAA is a veteran or military spouse, and CEO Robles said in his speech USAA is now working to meet a new target that 30 percent of the organization’s new hires be veterans or military spouses.

“Veterans need and deserve our help with the whole civilian transition, and that includes finding the right career,” Robles said today. “I can tell you that veterans make terrific employees – they are very good for business.”

USAA hires veterans for positions at all levels, and offers programs to help veterans transition successfully as well as to assist military spouses through frequent moves. These include Combat to Claims, which trains recently separated veterans for a career as an insurance claims adjustor, and a program to retain military spouse employees through mandatory permanent change of station moves.

For more information about USAA career opportunities, go to www.usaa.com/careers. USAA is an equal opportunity/affirmative action employer.

About USAA

USAA provides insurance, banking, investment and retirement products and services to 9.6 million members of the U.S. military and their families. Known for its legendary commitment to its members, USAA is consistently recognized for outstanding service, employee well-being and financial strength. USAA membership is open to all who are serving or have honorably served our nation in the U.S. military – and their eligible family members. For more information about USAA, or to learn more about membership, visit usaa.com.